



Smart Communication



connect every time

SMART COMMUNICATION

Powered by OneSmartWorld®

For most of us, the quality of our relationships will define the quality of our lives.

Our personal and professional lives are defined by the countless interactions and communications we share with others. Sometimes we make a connection and sometimes we miss the mark. **Truly successful people have mastered the ability to create good relationships with almost everyone they meet.**

How do they do it? Are they just fortunate, or are they implementing techniques and strategies designed to ensure effective interactions?

Those successful people who are consistently connecting and communicating with others have learned *The Power of Smart Communication*.

Designed to give you a set of powerful, proven and practical tools you can use anywhere, anytime with any person you encounter, *The Power of Smart Communication*, will help you master the art of connecting effectively with others.

Reduce conflict, collaborate better - guaranteed!

Smart Communication Results

- Consistently connect and communicate at your best
- Build better relationships
- Reduce unnecessary conflict
- Increase your success with people who have distinctly different operating styles
- Achieve win-win solutions



Smart Communication: A part of the *Power of Smart* series

The OneSmartWorld® Solution is focused on driving organizational results, productivity and innovation by tapping into the unrealized potential of your human capital.

Discover how to build a more powerful, collaborative and high performance culture today!

Smart Communication Overview

Target Audience

- Anyone who wants to connect better with others
- Managers, executives, sales, team members, etc.

Duration

- One day

Learn How To:

- Master simple, repeatable processes to improve your communication effectiveness
- Detect the needs and expectations of others
- Reassess your approach to others
- Use a repeatable system for reaching outcomes in both unstructured and formal conversations



PARTICIPANT KIT

Your Smart Communication blended learning package includes:

 **Online Learning & Support**
The 4 Dimensions Inventory Online System for Success

 **Print Materials**
Smart for Life Book
Smart for Life Primer
Smart Communication Primer

 **Durable Job Aids**
Smart for Life Bookmark
Working Smarter With Others Card

Product Code K-105



John A. Gibson, MBA, CSP --- QCB Solutions
qcb.jag@on.aibn.com 1-866-JAG-2QCB (524-2722) www.qcb.info